



Alba Diagnostics Ltd.

Quality Policy

It is the policy of ALBA DIAGNOSTICS to provide products and after-sales service that consistently meet the needs and expectations of our customers, both large and small, and meet all applicable regulatory and statutory requirements. To assist this policy we have prepared and implemented a Quality Management system to the requirements of the ISO 9001:2015 standard which also takes into account our organisational context.

The company recognises that to remain competitive in a world-wide market-place we must employ a Quality Management System that meets the requirements of ISO9001 and also continually improves the quality and effectiveness of goods and services, and increase the satisfaction of our customers, employees, suppliers, and society at large.

It is key to the objectives of the company that the Quality Management System provides:

- Confidence to our customers that their requirements for quality are being met by the delivered products and services;
- Confidence to our management and staff that the requirements for quality are being fulfilled and maintained, and that quality improvement takes place and is measurable.

Specific objectives will be established and documented as part of our management review process when this policy is also reviewed and approved.

We are conscious that the motivation of our employees depends on their training and understanding of the tasks they are expected to perform. It is therefore part of our ongoing training programme that this Quality Policy is understood, implemented and maintained at all levels in the Company.

This policy is available to all staff within the organisation and also made available any interested parties upon request.

Approved By : **Andrew Sparrow** - Managing Director

Date : 13.01.2025